



Privacy Policy

Effective Date: 15-May-2025

Last Updated: 23-June-2026

Dattia Technology Solutions is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, store, and protect your personal information in accordance with the **Privacy Act 1988** and the **Australian Privacy Principles (APPs)**.

1. What Personal Information We Collect

We may collect the following types of personal information:

- Name
- Email address
- Phone number
- Mailing or billing address
- IP address
- Device and browser information
- Any other information you provide to us voluntarily

We only collect personal information that is reasonably necessary for our business functions and activities.

2. How We Collect Personal Information

We collect personal information directly from you when you:

- Visit our website or mobile application
- Complete online forms
- Subscribe to our mailing list
- Request a service
- Contact us via phone, email, or chat

We may also collect information from third parties where you have consented to the disclosure.

3. Why We Collect, Use and Disclose Personal Information

We use your personal information to:

- Provide and deliver our products or services
- Respond to your inquiries and provide customer support
- Improve our website, services, and user experience
- Send you updates, offers, and marketing communications (with your consent)
- Comply with our legal obligations

We may disclose your information to:

- Service providers (e.g. IT, Vendors, Payment processors)
- Professional advisors (e.g. Consultants, Accounting)
- Government agencies, where required by law

We do not sell your personal information to third parties.

4. Use of Cookies and Analytics

We use cookies and similar technologies to:

- Track website usage
- Improve performance and user experience
- Deliver personalized content

You can manage cookie preferences through your browser settings.

5. Data Storage

We ensure that your personal and organisational information provided to us is stored and processed on Australian servers. We take reasonable steps to ensure that third party service providers outside Australia comply with privacy standards of the Australian law.

6. Data Security

We take reasonable steps to protect your personal information from misuse, interference, loss, and unauthorized access. These steps include:

- Secure servers and encryption
- Restricted access
- Staff training

7. Access, Correction and Removal

You may request access, correction or removal of your personal information by contacting us. We will respond within a reasonable time and may need to verify your identity.

8. Complaints

If you have a complaint about how we handle your personal information, please contact us at the details below. We take complaints seriously and will respond within a reasonable timeframe. If you are not satisfied with our response, you may contact the **Office of the Australian Information Commissioner (OAIC)**.

- OAIC Website: <https://www.oaic.gov.au/>
 - Phone: 1300 363 992
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9. Contact Us

If you have questions or concerns about this policy, our data handling practices or want to unsubscribe, please contact us:

Dattia Technology Solutions

Email: support@dattia.com.au

Phone: +61 468 566 225

Address: 24 Mt Dandenong Rd, Ringwood East, VIC 3135, Australia

ABN: 68 475 985 906

10. Changes to this Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with the revised effective date.